



Universal Journal of Humanities and Multi-Disciplinary Studies (UJHMDS)

(Peer Reviewed, Open Access Academic Journal)

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Date: 03 April 2025

To,
Ashok Kumar Morya

Subject: Confirmation of Research Paper Publication

Dear Ashok Kumar Morya,

We are pleased to confirm that your research paper titled **“Integrating Machine Learning Algorithms into Customer Relationship Management Software”** has been successfully published in the Universal Journal of Humanities and Multi-Disciplinary Studies (UJHMDS), Volume 01, No. 02, Apr- Jun 2025.

Your paper is now available online at:

<https://ujhmds.org/index.php/ujhmds/article/view/37/15>

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The editorial board extends its sincere appreciation for your valuable contribution to our journal. Your research work demonstrates a high standard of academic excellence and adds significant value to the journal.

We congratulate you on this achievement and look forward to your continued association with UJHMDS in future publications.

With best regards,

Prof. (Dr.) Ajay Shriram Kushwaha

Editor-in-Chief

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